



Notification for Walk-in-Interview

Engagement of 'Hospitality Monitor' on Contracual basis

IRCTC/South Zone

No.2026/IRCTC/SZ/HRD/Rectt./Hospitality Monitors

Date: 01/04/2026

Ref: CO ltr no.IRCTC/CO/HRD(OS)/2/2022/HRD/CO-Part (3) (comp no.50107) dt.26/02/26

Eligible and Qualified candidates are invited to appear for a walk-in-interview for the post of Hospitality Monitor on Contract basis for a period of two (02) years initially and extendable by one (01) more year based on requirement and satisfactory performance.

This role offers valuable exposure in railway catering operations, premium train services, and passenger service management.

Name and Number of Posts	Mode of Engagement	Consolidated Remuneration	Essential Qualification (any one of the following qualifications in full time course)	Experience	Upper age limit as on 01/04/2026	Place of Posting
Hospitality Monitors - 84 posts (Reservation as per Govt. of India policy)	Walk-in - Interview	Total CTC: Rs.30,000/- per month (incl. Statutory deductions as applicable and other allowances as applicable.	1.B.Sc. in Hospitality and Hotel Administration. (or) 2.BBA/MBA (Culinary Arts) from Indian Culinary Institutes under Ministry of Tourism. (or) 3.B.Sc. Hotel Management and catering Science. (or) 4.M.B.A (Tourism and Hotel Management) from Government recognized Universities affiliated to UGC/AICTE /Government of India/ State Government. (CIHM/SIHM/ PIHM), affiliated National Council for Hotel Management and Catering Technology (NCHM & CT)/ UGC /AICTE /Govt of India.	Freshers with relevant educational qualification can also apply	27 years for UR. Age relaxation will be given to SC/ST/OBC/PwBD/Ex-Serviceman applicants as per Government guidelines. Upper age is relaxable by 5 years for SC/ST applicants, by 3 years for OBC applicants and by 10 years for PwBD applicants, Ex-Servicemen – Up to the extent of service rendered in defence plus 3 years	The selected candidate may be posted in Tamil Nadu, Kerala & Karnataka States. However, the candidate may be deployed/posted anywhere in India at the discretion of IRCTC.

Actual no.of posts may increase/reduce based on requirement

*Those who have been selected earlier to work with Indian Railways or IRCTC will be given preference, subject to fulfilling eligibility criteria.

*Requires good communication skills both verbal and written (English & Hindi). Possessing knowledge of local languages like Tamil, Kannada & Malayalam is added advantage.

Medical fitness: Engagement of selected candidates shall be subject to medical fitness test as prescribed by IRCTC.

Selection Process:

Candidates are requested to fill in the Application Form (attached with this advertisement) complete in all respects. The complete Application Form has to be submitted at the Venue of the Interview for verification along with original & one set of attested copies of required documents and three recent passport size photographs.

Interview will be conducted & based on the credentials and performance in the personal interview the candidates will be shortlisted and the offer of engagement shall be issued to the suitable candidates in the order of merit and based on the number of vacancies.

In addition to selected Main panel candidates, names of next selected list candidates will be placed on reserved panel (based on requirement) which shall be considered in the event of any shortfall.

Remuneration and other allowances:

- CTC: Rs.30,000/- per month (incl. of Statutory Deductions)
- Daily allowance: Rs.350/- per day for on-duty on-board in train(s) (100% for more than 12 hours, 70% for 6 to 12 hours, and 30% and less than 6 hours).
- Lodging charges- Rs.240/- if night stay involved in outstation
- National Holiday Allowance (NHA): Rs.384/- per day for working on National Holiday.
- Medical Insurance: Upto 35 years- Rs.1400/- per month; 36 to 50 years- Rs.2000/- per month (Reimbursable on submission of valid Medical Policy documents).

Scope of work:

- Responsible for the supervision and monitoring of food production, quality & services in nominated mobile catering units (Vande Bharat Trains / Mail / Express trains/ TSVs) / Tourist Trains /Bharat Gaurav Trains etc.
- Responsible for the supervision and monitoring of food production and quality in nominated static catering units / Base Kitchens / Cluster Kitchens as well as kitchens where supply of meal being made to Vande Bharat Trains etc.
- Responsible for ensuring the working of equipment`s and proper pest control and ensure proper cleaning of the mini pantry and pantry by the service provider staff before completion of each round trip.
- The nature of duty will also require movement in trains (All over India).
- To ensure compliance of company policies and standard hospitality procedures/practices.
- To ensure proper man-power & materials for nominated mobile/static catering units.
- To resolve customer/passenger care related issues and effective Complaint management.
- To collect feedback, its analysis and course correction.
- To ensure statutory compliance / regulations as applicable.
- To supervise & educate the staff in efficient upkeep of equipment`s and devices.
- To co-ordinate with various departments, offices, business partners.
- The nature of duty would require movement up to 22 days per month in Trains (All over India).
- The role involves extensive field duties including travel in trains and deployment across catering units. Candidates should be willing for frequent travel and operational responsibilities across different locations.

** The list is only indicative and the candidates will be assigned duties from time-to-time as per extant guidelines.*

General Information:

1. This engagement is purely contractual in nature and will not entitle any candidate to claim for regular/ permanent employment in IRCTC.
2. Contract may be terminated by giving one month notice by either side. If performance during contract period is not found satisfactory the contract may be terminated.

3. Leave will be as per Company Policy as applicable to contractual employees.
4. Only Indian Nationals are eligible to apply
5. Those working in Govt. / PSUs may apply through proper channel/ submit NOC at the time of Interview and should submit proper relieving letter from present employer in the event of selection in IRCTC.
6. IRCTC reserves the right to cancel/ amend the advertisement and/or the selection process notified.
7. The number of vacancies to be filled (Inc. Reserved panel) may increase or decrease depending on the requirement of IRCTC at the time of engagement.
8. Candidates should ensure that they fulfil the eligibility criteria prescribed for the post they have applied. In case it is found at any stage of selection process or even after engagement that the candidate has furnished false or incorrect information or suppressed any relevant information/ material facts or does not full fill the criteria, his / her candidature / services will be summarily terminated.
9. The selected candidate has to furnish security deposit in the form of DD/NEFT for Rs.25,000/- which shall be governed as per terms and conditions of engagement.
10. No TA/DA will be paid to the candidates for attending the walk-in interview.
11. Ability to solve problems and to make rational decisions.
12. In case of extension of interview, candidate will have to arrange his/her own stay and food.
13. Knowledge of computer (MS Office), preparation reports is essential.
14. **Any corrigendum/clarifications on this advertisement (incl Date & Place of interview), if necessary, shall be uploaded on IRCTC website (www.irctc.com) and no separate press coverage will be given in the newspaper.**

Place & Date of walk-in-Interview:

Office	Address	Date & Time of Walk-in Interview
IRCTC Zonal office/ Chennai	6A, The Rain Tree Place, No.9, Mc Nichols Road, Chetpet, Chennai – 600031	25/04/2026 27/04/2026 & 28/04/2026. (From 10.30 hrs to 17.30 hrs)

Note: In case of extension of interview date, candidates will have to arrange their own stay and food.