



State Bank of India

Central Recruitment & Promotion  
Corporate Centre, Mumbai

Phone: 022-22820427; Fax: 022-22820411; E-mail: [careers@sbi.co.in](mailto:careers@sbi.co.in)

## RECRUITMENT OF SPECIALIST CADRE OFFICERS ON REGULAR BASIS ADVERTISEMENT NO: CRPD/SCO/2022-23/08

### ONLINE REGISTRATION OF APPLICATION & PAYMENT OF FEES: FROM 21.05.2022 TO 28.05.2022

State Bank of India invites Online application from Indian citizen for appointment to the following posts. Candidates are requested to apply online through the link given on Bank's website <https://bank.sbi/web/careers> or <https://www.sbi.co.in/web/careers>

- The process of Registration is complete only when fee is deposited with the Bank through online mode on or before the last date for payment of fee.
- Before applying, candidates are requested to ensure that they fulfil the eligibility criteria for the post as on the date of eligibility.
- Candidates are required to upload all required documents (brief resume, ID proof, proof of age, education, experience etc.) failing which their candidature will not be considered.
- Short listing will be provisional without verification of documents. Candidature will be subject to verification of all details / documents with the original when a candidate reports for interview.
- In case a candidate is called for interview and is found not satisfying the eligibility criteria (Proof Age, Educational Qualification and Experience etc.) he / she will not be entitled for reimbursement of any travelling expenses.
- Candidates are advised to check Bank's website <https://bank.sbi/web/careers> or <https://www.sbi.co.in/web/careers> regularly for details and updates (including the list of documents where required, will be sent by e-mail only (No hard copy will be sent).
- In case more than one candidate scores same marks as cut-off marks in the final merit list (common marks at cut-off point), such candidates will be ranked in the merit according to their age.
- HARD COPY OF APPLICATION & OTHER DOCUMENTS ARE **NOT TO BE SENT TO THIS OFFICE.**
- All revision / corrigenda (if any) will be hosted only on the Bank's abovementioned websites.

#### A. DETAILS OF POST / GRADE SCALE / VACANCY / AGE / SELECTION PROCESS / PLACE OF POSTING:

Sr No	Name of the Post <sup>§</sup>	Grade Scale	Vacancy							Maximum Age (in Years) As on 01.04.2022
			UR	EWS	OBC	SC	ST	Total	PWD LD (OL)	
1	AGM (IT- Tech Operations)	SMGS-V	1	--	--	--	--	1	1	45
2	AGM (IT-Inbound Engineer)	SMGS-V	1	--	--	--	--	1	1	45
3	AGM (IT-Outbound Engineer)	SMGS-V	1	--	--	--	--	1	1	45
4	AGM (IT Security Expert)	SMGS-V	1	--	--	--	--	1	1	45
5	Manager (IT Security Expert)	MMGS-III	2	--	--	--	--	2	1	38
6	Deputy Manager (Network Engineer)	MMGS-II	6	1	2	1	--	10	1	35
7	Deputy Manager (Site Engineer Command Centre)	MMGS-II	6	1	2	1	--	10	1	35
8	Deputy Manager (Statistician)	MMGS-II	5	--	1	--	--	6	1	35

§ Candidates can apply only for one post. \* Place of posting is indicative Bank reserves the right to post the officers anywhere in India as per requirements.

**ABBREVIATIONS: Category:** UR- Unreserved, SC - Scheduled Caste, ST - Scheduled Tribe, OBC - Other Backward Classes, EWS- Economically Weaker Section, PWD - Person with Disability, OL – One Leg Affected, MMGS-II: - Middle Management Grade Scale-II, MMGS-III: - Middle Management Grade Scale-III & SMGS-V: - Senior Management Grade Scale-V

#### NOTE:

- The number of vacancies including reserved vacancies mentioned above are provisional and may vary according to the actual requirement of the Bank.
- Maximum age indicated is for the Unreserved and EWS category. Relaxation in upper age limit will be available to SC/OBC (Non -Creamy Layer candidate)/PWD candidate.
- Caste certificate issued by Competent Authority on format prescribed by Govt. of India will have to be submitted by the SC/OBC (Non-Creamy layer) & PWD candidate.
- A declaration will have to be submitted in the prescribed format by candidates seeking reservation under OBC category stating that he / she does not belong to the Creamy Layer. OBC certificate containing the "non-Creamy layer" clause, issued during the period from 01.04.2022 to the date of interview should be submitted by such candidate.
- Candidate belonging to OBC category but coming in the "Creamy layer" are not entitled to OBC reservation and age relaxation. They should indicate their category in the application.
- Reservation to Economically Weaker Section (EWS) in recruitment is governed by Office Memorandum no. 36039/1/2019-Estt (Res) dated 31.01.2019 of Director, Personnel, Public Grievance & Pensions, Government of India. Disclaimer: "EWS vacancies are tentative and subject to further directives of Government of India. Reservation is provisional and is subject to the Income & Asset certificate being verified through the proper channel."
- Benefit of reservation under EWS category can be availed upon production of an "Income & Asset Certificate" issued by a Competent Authority on the format prescribed in the advertisement for the financial year as per the extant DoPT guidelines.
- The EWS candidates should note that in case they are not in possession of "Income & Assets Certificate" for the relevant financial year as per the DoPT guidelines, such candidates should apply under "UR"- Unreserved Category only.
- Reservation for Person with Disability (PWD) is horizontal within the overall vacancies for the post.
- PWD candidate should produce a certificate issued by a competent authority as per the Govt of India guidelines.

	Qualifications		Experience (as on 01.04.2022)	
	Basic Qualifications	Preferred Certifications as on 01.04.2022	Essential Experience	Preferred Experience
<b>AGM (IT-Inbound Engineer)</b>	BE/ BTech in (Computer Science/ Computer Science & Engineering/ Information Technology/ Software Engineering/ Electronics & Communications Engineering) or equivalent degree in relevant discipline from recognized University/Institute with 60% marks (equivalent CGPA Score)	<ul style="list-style-type: none"> <li>• PMP / Other Similar Project Management</li> <li>• Contact Centre Platform OEM Certifications, CRM Platform Certifications</li> <li>• Adjunct Entities Certifications e.g. For IVRs, WFMs, Call Recording, Speech Analytics Systems</li> <li>• IT Infra/Networking Certifications</li> <li>• Quality Certifications (Six Sigma, etc.)</li> </ul>	<p>Minimum <b>14 years</b> of post-basic qualification experience in IT industry/ business, out of which at least recent <b>5 years</b> in a Contact Centre or a complex multi-site 24X7 IT environment handling a mix of inbound CC Tech related internal/ vendor/ OEM and partner resources, building and leading high-performing agile teams, focussing on planning, development strategies /initiatives.</p> <p><b>(Training &amp; Teaching experience will not be counted for the eligibility).</b></p>	<p><b>Experience in v of:</b></p> <ul style="list-style-type: none"> <li>• CC Teleph communication Omni Chan Technologies Chat/Messaging Email, Call/CH tools, etc.</li> <li>• Call and Screenshot provided by O Genesys / Nic</li> <li>• Service P Integrations a PSTN / VoIP / protocols.</li> <li>• Contact Cen Analytics tool Platforms.</li> <li>• Management based C optimizations a resources, b Business requ</li> <li>• Inbound CC Technologies (Real Time/O Chat Bots in In</li> <li>• Managing co integrated en time API/ methodologies integrations v Backend Syste</li> <li>• WAN/LAN and environments</li> </ul>
<b>AGM (IT-Outbound Engineer)</b>	BE/ BTech in (Computer Science/ Computer Science & Engineering/ Information Technology/ Software Engineering/ Electronics & Communications Engineering) or equivalent degree in relevant discipline from recognized University/Institute with 60% marks (equivalent CGPA Score)	<ul style="list-style-type: none"> <li>• PMP / Other Similar Project Management</li> <li>• Contact Centre Platform OEM Certifications, CRM Platform Certifications</li> <li>• Adjunct Entities Certifications e.g. For IVRs, WFMs, Call Recording, Speech Analytics Systems</li> <li>• IT Infra/Networking Certifications</li> <li>• Quality Certifications (Six Sigma, etc.)</li> </ul>	<p>Minimum <b>14 years</b> of post-basic qualification experience in IT industry/ business, out of which at least recent <b>5 years</b> in a Contact Centre or a complex multi-site 24X7 IT environment handling a mix of <b>outbound</b> CC Tech related internal/ vendor/ OEM and partner resources, building and leading high-performing agile teams, focussing on planning, development strategies /initiatives.</p> <p><b>(Training &amp; Teaching experience will not be counted for the eligibility).</b></p>	<p><b>Experience in v of:</b></p> <ul style="list-style-type: none"> <li>• CC Teleph communication Outbound Or Centre Techno with multiple Progressive/ OVRs, SMS, C Platforms, V Blending, WFM</li> <li>• Call and Screenshot provided by Genesys, Cisco Mid-Tier Host like Ameyo, C</li> <li>• TRAI/ DOT reg</li> <li>• Service P Integrations a PSTN / VoIP / protocols and methodologies</li> </ul>

	Qualifications	Experience (as on 01.04.2022)		
	Basic Qualifications	Preferred Certifications as on 01.04.2022	Essential Experience	Preferred Experience
<b>AGM (IT Security Expert)</b>	<p>BE/ BTech in (Computer Science/ Computer Science &amp; Engineering/ Information Technology/ Software Engineering/ Electronics &amp; Communications Engineering) or equivalent degree in relevant discipline from recognized University/Institute with 60% marks (equivalent CGPA Score)</p> <p><b><u>Any one of the certifications mentioned below is compulsory (as on 01.04.2022):</u></b></p> <ul style="list-style-type: none"> <li>• Cisco CCNA Security</li> <li>• JNCIA-SEC</li> <li>• JNCIS-SEC</li> <li>• Check Point Certified Security Administrator (CCSA) R80.x</li> <li>• Palo Alto Networks Certified Cybersecurity Associate (PCCSA)</li> <li>• Certified McAfee Security Specialist</li> <li>• Fortinet NSE 1</li> <li>• Fortinet NSE 2</li> <li>• Fortinet NSE 3</li> </ul>	<p>CISA, CISSP, CISM, CEH, CHFI, CSX</p>	<p>Minimum <b>14 years</b> of post-basic qualification experience in IT industry/ business, out of which at least recent <b>5 years</b> in any one of the following:</p> <p>a) Level-3 resource in an organization in the business of providing Network Services <b>OR</b></p> <p>b) As TAC resource of an OEM (in the field of network security devices such as firewall, IPS etc.) <b>OR</b></p> <p>c) Experience in managing network security for any organization in BFSI sector <b>(Training &amp; Teaching experience will not be counted for the eligibility).</b></p>	-----
<b>Manager (IT Security Expert)</b>	<p>BE/ BTech in (Computer Science/ Computer Science &amp; Engineering/ Information Technology/ Software Engineering/ Electronics &amp; Communications Engineering) or equivalent degree in relevant discipline from recognized University/Institute with 60% marks (equivalent CGPA Score)</p> <p><b><u>Any one of the certifications mentioned below is compulsory (as on 01.04.2022):</u></b></p> <ul style="list-style-type: none"> <li>• Cisco CCNA Security</li> <li>• JNCIA-SEC</li> <li>• JNCIS-SEC</li> <li>• Check Point Certified Security Administrator (CCSA) R80.x</li> <li>• Palo Alto Networks Certified Cybersecurity Associate (PCCSA)</li> <li>• Certified McAfee Security Specialist</li> <li>• Fortinet NSE 1</li> <li>• Fortinet NSE 2</li> <li>• Fortinet NSE 3</li> </ul>	<p>CISA, CISSP, CISM, CEH, CHFI, CSX</p>	<p>Minimum <b>8 years</b> of post-basic qualification experience in IT industry/ business, out of which at least recent <b>5 years</b> in any one of the following:</p> <p>a) Level-3 resource in an organization in the business of providing Network Services <b>OR</b></p> <p>b) As TAC resource of an OEM (in the field of network security devices such as firewall, IPS etc.) <b>OR</b></p> <p>c) Experience in managing network security for any organization in BFSI sector <b>(Training &amp; Teaching experience will not be counted for the eligibility).</b></p>	-----
<b>Deputy Manager (Network Engineer)</b>	<p>BE/ BTech in (Computer Science/ Computer Science &amp; Engineering/ Information Technology/ Software Engineering/ Electronics &amp; Communications Engineering) or equivalent degree in relevant discipline from recognized University/Institute with 60% marks (equivalent CGPA Score)</p> <p><b><u>Any one of the certifications mentioned below is compulsory (as on 01.04.2022):</u></b></p> <ul style="list-style-type: none"> <li>• Cisco CCNA Security</li> <li>• JNCIA-SEC</li> <li>• JNCIS-SEC</li> <li>• Check Point Certified Security Administrator (CCSA) R80.x</li> <li>• Palo Alto Networks Certified Cybersecurity Associate (PCCSA)</li> <li>• Certified McAfee Security Specialist</li> </ul>	<p>CISA, CISSP, CISM, CEH, CHFI, CSX</p>	<p>Minimum <b>5 years</b> in any one of the following:</p> <p>a) Level-2 resource in an organization in the business of providing Network Services. <b>OR</b></p> <p>b) As TAC resource of an OEM (in the field of network security devices such as firewall, IPS etc.) <b>OR</b></p> <p>c) Experience in managing network security for any organization in BFSI sector <b>(Training &amp; Teaching experience will not be counted for the eligibility).</b></p>	-----

C. JOB PROFILE AND KRAS:

Post Name	Job Profile in Brief (Detail description of Role, Responsibilities and Functions)	
AGM (IT-Tech Operations)	Overall responsible for the 24X7 IT Service & Operations Management of the Omnichannel Contact Centre Technologies, the Ongoing Operational Support, Downtime Management and the mission critical CC Technologies used/ deployed at designated Bank/ partner/ provider locations.	<ul style="list-style-type: none"> <li>Overall Management of the 24X7 Contact Centre (CC) Technologies used.</li> <li>Performance monitoring - Operational</li> <li>Planning and execution for the overall Tech stack to provide the desired</li> <li>Oversee Business Continuity Management infrastructure</li> <li>Manage multi-site CC Tech ops with teams for the overall management</li> <li>Manage the overall desired Business</li> </ul>
AGM (IT-Inbound Engineer)	This position shall be overall responsible for the Omnichannel Inbound Contact Centre Technologies deployed for the Bank, setting up new projects, providing strategic inputs and co-ordinate with multiple stakeholders for delivery of CC Tech Inbound Project requirements.	<ul style="list-style-type: none"> <li>Responsible for Setup (including Technology Introduction for the Inbound Bank at its own or designated partner)</li> <li>Manage multisite Inbound CC Tech with large and distributed vendor/partners the Inbound CC Tech stack as per requirements</li> <li>Work extensively with multiple Inbound CC Tech Inbound Project requirements</li> <li>Provide Strategic planning input for enhancement of the Omnichannel to deliver a World Class Customer Experience</li> </ul>
AGM (IT-Outbound Engineer)	This position shall be overall responsible for the Omnichannel Outbound Contact Centre Technologies deployed for the Bank, setting up new projects, providing strategic inputs and co-ordinate with multiple stakeholders for delivery of CC Tech Outbound Project requirements.	<ul style="list-style-type: none"> <li>Responsible for Setup (including Technology Introduction for the Outbound the Bank at its own or designated partner)</li> <li>Manage multisite Outbound CC Tech with large and distributed vendor/ partners Management of the Outbound CC Tech requirements.</li> <li>Work extensively with multiple Inbound CC Tech Outbound Project requirements</li> <li>Provide Strategic planning input for enhancement of the Omnichannel to deliver a World Class Sales/ Collections</li> </ul>
AGM (IT Security Expert)	<p><b><u>Role &amp; Responsibility</u></b> This post will be responsible for Server infra mgmt./ Risk/ Cyber Security/ ISD &amp; other compliance related activities like VAPT, SCD, PIMS, FARs, SOC/ DAM/ SIEM/ ITAM/ Asset integrations, ISD/ vendor/ CSR audits/ Incident management etc. of Bank's Contact Centers.</p> <p><b><u>Functions:</u></b></p> <ul style="list-style-type: none"> <li>Analysis of network architecture from security perspective and recommend changes (if any).</li> <li>Providing insight to network design team while designing an architecture for new branches such that all security best practices are in place from day one.</li> <li>Interaction with various application owners, security departments of the Bank and TAC teams of several OEMs while handling security incidents</li> <li>Ensuring compliance of Bank's security policies including analysis, recommendation and implementation of IPS signatures.</li> <li>Management of security devices such as firewalls, IDS/IPS, AAA, Network Access Control (NAC) solution, Network Security Policy Manager (NSPM), Enterprise Proxy solution, Network Sandboxing, DDOS solution, load balancers etc. their configuration, including implementation of security policies and rules in accordance with the change management process and Secure Configuration Document of the Bank.</li> <li>Taking proactive measures for enhancing the security posture of the Bank's network by studying the vulnerabilities issued/published by various OEMs, internal and external agencies such as CERT, CDAC etc.</li> <li>Providing consultancy services for adoption of new technologies in the market in the form of a formal document.</li> <li>Timely closure of observations made by the auditors (internal or external)</li> <li>Preparation of technical specifications of security devices to be procured by the Bank and providing responses to technical queries.</li> <li>Provisioning of information sought by the auditors by masking sensitive details/data.</li> </ul>	<ul style="list-style-type: none"> <li>Submission of ATRs for IS Audit within TAT.</li> <li>Implementation and management of security devices</li> <li>Disaster management and Business Continuity</li> <li>DAM, SIEM, SOC integration with other systems</li> <li>Implementation and regular monitoring of security devices</li> </ul>
Manager (IT	<b><u>Role &amp; Responsibilities:</u></b>	<ul style="list-style-type: none"> <li>Submission of ATRs for IS Audit</li> </ul>

Deputy Manager (Network Engineer)	Co-ordination with Auditors, implementation and management of FAR, Disaster management, Business Continuity, DAM, SIEM, SOC integration, Implementation and regular monitoring/ follow up of Security Solutions.	<ul style="list-style-type: none"> <li>Co-ordinate with the IS Audit, V</li> <li>Implementation and manage</li> <li>Disaster management and Busi</li> <li>DAM, SIEM, SOC integration wi</li> <li>Implementation and regular mon</li> </ul>
Deputy Manager (Site Engineer Command Centre)	<ul style="list-style-type: none"> <li>Managing IT operations and related support at Contact Centre sites.</li> <li>Ensuring proper support to the operations team in maintaining upkeep of the IT infra.</li> <li>Escalating any IT issues observed to the proper authorities.</li> <li>Recording all delays in issue resolutions which might affect the operations.</li> <li>Extended arm of CC command team for coordination with other Banks team for issue resolutions</li> <li>Daily live monitoring of CC operations and issue resolution.</li> </ul>	Same as Role & Responsibilities. KP
Deputy Manager (Statistician)	<ul style="list-style-type: none"> <li>Analyze CC data for bringing various insights and MIS as per Bank's requirement</li> <li>Implementation of Best Project Management Practices.</li> </ul>	<ul style="list-style-type: none"> <li>Data collection, analysis, validat</li> <li>Timely submission of reports to</li> <li>Miscellaneous statistics.</li> </ul>

Remarks: Job Profile/ KRAs mentioned above are illustrative. Roles/ Job/ KRAs in addition to the above mentioned may be assigned by the Bank from time to time for

**D. REMUNERATION:**

Sr. No.	Post Name	Scale	Pay Scale*
1	AGM (IT- Tech Operations)	SMGS-V	Basic: 89890-2500/2-9489
2	AGM (IT-Inbound Engineer)		
3	AGM (IT-Outbound Engineer)		
4	AGM (IT Security Expert)		
5	Manager (IT Security Expert)	MMGS-III	Basic: 63840-1990/5-737
6	Deputy Manager (Network Engineer)	MMGS-II	Basic: 48170-1740/1-499
7	Deputy Manager (Site Engineer Command Centre)		
8	Deputy Manager (Statistician)		

\* The officer will be eligible for DA, HRA, CCA, PF, Contributory Pension Fund, LFC, Medical Facility etc. as per rules in force from time to time.

**E. SELECTION PROCESS:**

The selection will be based on **shortlisting and interview**.

**Interview:** Mere fulfilling minimum qualification and experience will not vest any right in candidate for being called for interview. The Shortlisting Committee consists of members of the Bank and thereafter, adequate number of candidates, as decided by the Bank will be shortlisted and called for interview. The decision of the Bank to call the candidates for the interview is final and entertained in this regard. Candidates shortlisted through shortlisting exercise will be called for interview. Interview will be of 100 marks. The qualifying marks in Interview will be 50 marks.

**Merit List:** Merit list for selection will be prepared in descending order on the basis of scores obtained in interview only. In case more than one candidate score the cut-off marks, the candidates will be ranked according to their age in descending order, in the merit.

**F. CALL LETTER FOR INTERVIEW:**

Intimation/ call letter for interview will be sent by email / will be uploaded on Bank's website. **NO HARD COPY WILL BE SENT.**

**G. HOW TO APPLY:** Candidates should have valid email ID which should be kept active till the declaration of result. It will help him / her in getting call letter / Interview advices etc.

**GUIDELINES FOR FILLING ONLINE APPLICATION:**

- Candidates will be required to register themselves online through the link available on SBI website <https://bank.sbi/careers> OR <https://www.sbi.co.in/careers> and pay the application fee using Internet Banking/ Debit Card/ Credit Card etc.
- Candidates should first scan their latest photograph and signature. Online application will not be registered unless candidate uploads his/her photo and signature as specified on the online registration page (Please refer para H-b-ii. and para H-c.-v. along with para H-e.-vi under 'How to Upload Documents').
- Candidates should fill the application carefully. Once application is filled-in completely, candidate should submit the same. In the event of candidate not being able to fill the application in one go, he can save the information already entered. When the information/ application is saved, a provisional registration number and password is generated by the system and displayed on the screen. **Candidate should note down the registration number and password.** They can re-open the saved application using registration number and password and edit the particulars, if needed, but only for **three** times. Please note that this facility of editing the saved information will be available for **three times only**. Once the application is filled completely, candidate should submit the same and proceed for online payment of fee.
- After registering online, the candidates are advised to take a printout of the system generated online

**GUIDELINES FOR PAYMENT OF FEES:**

- Application fees and Intimation Charges (Non-refundable) for OBC/ EWS candidates and NIL for SC/ ST/ PWD candidates.
- Fee payment will have to be made online through the Bank's website.
- After ensuring correctness of the particulars in the application, the candidate should proceed for payment through payment gateway integrated with the application. The payment gateway will be available thereafter.
- The payment can be made by using Debit Card/ Credit Card. The candidate should click on the 'Pay' button as asked on the screen. Transaction charges for online payment will be applicable.
- On successful completion of the transaction, a receipt will be generated. The receipt, on successful submission by the candidate, will be generated within 15 minutes.
- If the online payment of fee is not successfully completed, the candidate should proceed to make online payment.
- There is also a provision to reprint the e-Receipt a maximum of 3 times.
- Application Fee once paid will **NOT** be refunded in case of cancellation of examination or selection in future.



I. GENERAL INFORMATION:

- i. Before applying for a post, the applicant should ensure that he / she fulfils the eligibility and other norms mentioned above for that post as on the specified date. All the details mentioned above are correct in all respects.
- ii. IN CASE IT IS DETECTED AT ANY STAGE OF RECRUITMENT THAT AN APPLICANT DOES NOT FULFIL THE ELIGIBILITY NORMS AND / OR THAT HE / SHE HAS SUPPRESSED ANY MATERIAL FACT(S), HIS / HER CANDIDATURE WILL STAND CANCELLED. IF ANY OF THESE SHORTCOMINGS ARE DETECTED, HIS / HER SERVICES ARE LIABLE TO BE TERMINATED.
- iii. The applicant should ensure that the application is strictly in accordance with the prescribed format and is properly and completely filled in.
- iv. Appointment of selected candidate is subject to his / her being declared medically fit as per the requirement of the Bank. Such appointment will also be subject to the candidate being in possession of the necessary documents, in force at the time of joining the Bank.
- v. Candidates are advised to keep their e-mail ID alive for receiving communication viz. call letters / Interview date advices etc.
- vi. The Bank takes no responsibility for any delay in receipt or loss of any communication.
- vii. Candidates belonging to reserved category including, for whom no reservation has been mentioned, are free to apply for vacancies announced for unreserved category. However, they are not eligible to apply for unreserved category.
- viii. Candidates serving in Govt. / Quasi Govt. offices, Public Sector undertakings including Nationalized Banks and Financial Institutions are advised to submit 'No Objection Certificate' from their employers. Travelling expenses, if any, otherwise admissible, will not be considered for payment.
- ix. In case of selection, candidates will be required to produce proper discharge certificate from the employer at the time of taking up the appointment.
- x. The applicant shall be liable for civil / criminal consequences in case the information submitted in his / her application are found to be false at a later stage.
- xi. Candidates are advised, in their own interest, to apply online well before the closing date and not to wait till the last date to avoid the possibility of disconnection, congestion, heavy load on internet or website jam. SBI does not assume any responsibility for the candidates not being able to submit their applications within the stipulated time for any reason beyond the control of SBI.
- xii. DECISIONS OF BANK IN ALL MATTERS REGARDING ELIGIBILITY, CONDUCT OF INTERVIEW, OTHER TESTS AND SELECTION WOULD BE FINAL AND BINDING. NO CORRESPONDENCE WILL BE ENTERTAINED BY THE BANK IN THIS REGARD
- xiii. Where only interview, without any written test, is the mode of recruitment, merely satisfying the eligibility norms does not entitle a candidate to be called for interview. Candidates for the interview after preliminary screening / short-listing with reference to candidate's qualification, suitability, experience etc.
- xiv. In case of multiple application for single post, only the last valid (completed) application will be retained, and the application fee / intimation charge paid for other retained applications will be refunded. In case of multiple applications for different posts, only the last valid (completed) application will be retained. Multiple appearance by a candidate for a single post will be considered as a single candidature cancelled.
- xv. Any legal proceedings in respect of any matter of claim or dispute arising out of this advertisement and / or an application in response thereto can be instituted only in the court of law. The Bank shall have sole and exclusive jurisdiction to try any cause / dispute.
- xvi. Outstation candidates, who may be called for interview after short-listing, will be reimbursed the cost of travel by train (A/C III Tier - Mail / Express fare only) on production of valid tickets and receipts for actual expenses on the basis of actual journey (whichever is less). Local transportation will not be reimbursed. A candidate, if found ineligible for the post, will not be reimbursed any fare.
- xvii. **BANK RESERVES THE RIGHT TO CANCEL THE RECRUITMENT PROCESS ENTIRELY AT ANY STAGE.**
- xviii. At the time of interview, the candidate will be required to provide details regarding criminal case(s) pending against him /her, if any. The Bank may also conduct independent background checks, police records etc. The Bank reserves right to deny the appointment depending upon such disclosures and/or independent verification.

For any query, please write to us through link “**CONTACT US/ Post Your Query**” which is available

(URL - <https://bank.sbi/web/careers> OR <https://sbi.co.in/web/careers>)

This advertisement is also available on Bank's Website

<https://bank.sbi/web/careers> OR <https://www.sbi.co.in/web/careers>

Mumbai,  
Date: 21.05.2022

The Bank is not responsible for printing errors, if any