

Vacancy for the post of Research Officer at iCALL Psychosocial Helpline, Tata Institute of Social Sciences

About the iCALL Psycho-social Helpline:

iCALL is a Field Action Project of the School of Human Ecology, Tata Institute of Social sciences. iCALL was established in September, 2012 with an objective of providing accessible, affordable and quality counseling services to individuals in distress; particularly those who belong to the marginalised communities. iCALL is a national level telephonic, email facility which offers free counselling services to individuals in distress across the lifespan. iCALL also receives calls from individuals residing outside India. The service is run by trained professionals who provide information, emotional support, therapeutic services and referral linkages in 10 different regional languages for individuals across the lifespan, in distress. The service is free, confidential and anonymous. iCALL believes that distress is psycho-social in nature and needs to be contextualised in people's lives. iCALL adopts a strengths based approach to its work. iCALL provides psycho-social counseling for over 20+ themes. These themes include concerns such as emotional distress, relationship conflicts, academic concerns, mental health diagnosis, domestic violence, sexuality, suicide, self-harm. Apart from providing psycho-social counseling services, iCALL also engages in other activities such as research, curriculum development for and capacity enhancement of mental health and helping professionals, providing consultancy to state government, NGOS and International organisations such as UNFPA, UNICEF and Facebook, and outreach and awareness creation on mental health and allied issues. For one such project, iCALL is inviting applications for the post of Research Officer. The details are as follows:

Job Role :

Name of Post	Research Officer
Advertisement number	4icall/12/2021/13
No of Posts	01
Last date of Application	30/12/2021

Remuneration	32000 Per month
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The candidate shall report directly to the Project Leader and Programme Associate at iCALL, and shall be responsible for the following:

- Planning, coordinating with various stakeholders and implementation of the various deliverables under the project
- Writing proposals
- Monitoring and assisting the team
- Developing content on Mental Health
- Identify needs of assessments

Desirable candidates should:

- Possess a full-time Master's Degree in Clinical/Counselling Psychology from a UGC recognized University
- Must have prior experience of carrying out research in the area of youth mental health

- Must have skills to conceptualise the research question, design and must be trained in quantitative and qualitative research methodologies
- Must be fluent Speak English and Hindi and atleast one more regional language
- Must have excellent academic and research writing skills
- Be willing to work flexible hours

The position is initially for a period of 1 year and will be extended further as per the requirements of the project. Interested candidates must email their updated resumes on icallhelpline@gmail.com with the subject line '**Application for the post of Research Officer**' before the 30th of December 2021. Applications received later than the aforementioned dates will not be considered

For enquiries, contact;

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<p>Dr. Aparna Joshi Project Director and Assistant Professor iCALL Psychosocial Helpline Tata Institute of Social Sciences</p>
