

NO.F.3 (43)-RD/2009/Part/ 6441
GOVERNMENT OF TRIPURA
STATE MGNREGA CELL
RURAL DEVELOPMENT DEPARTMENT

Dated, Agartala, the 28th April, 2020.

ADVERTISEMENT

Ref: -Advertisement No. NO.F.3 (43)-RD/2009/Part/6440 dated 28th April 2020

Applications are invited from eligible candidates for appointment of Common Ombudsmen under Mahatma Gandhi NREGA by clubbing the districts in following manners-

- i) Dhalai and Khowai - 1 Ombudsperson (the applicant should be the resident of any of the two districts)
- ii) West Tripura and Sepahijala- 1 Ombudsperson (the applicant should be the resident of any of the two districts)
- iii) Gomati and South Tripura - 1 Ombudsperson (the applicant should be the resident of any of the two districts)

Name of Post: - Ombudsman.

No. of Post: - 03(Three)

Eligibility / Criteria:-

1. The candidate should be a person of eminent standing with ten years of experience in public administration, law, academics, social work or management. Experience in working with people or community organization will be a mandatory requirement.
2. Age limit: - Vide "Instruction on Ombudsman" enclosed.
3. No person who is a member of a political party shall be considered for appointment as Ombudsman.
4. The person selected as Ombudsman must be physically active and capable of conducting field tours, inspection and visits to remote locations in the districts.
5. The person should be ordinarily resident of any of two concerned districts.
6. The person who has already served as Ombudsman shall not be eligible.

Terms and Condition: - The details terms and condition may kindly be perused at <http://rural.tripura.gov.in>. The salient terms and condition are as follows:

2.2.15 Performance of an Ombudsman shall be judged in terms of efficiency and efficacy shown in discharge of duties and exercising of powers as per the procedure prescribed in the "Instructions on Ombudsman". Output of an Ombudsman may be quantified as (i) Percentage of disposal of complaints; (ii) Diligence in conducting proceedings and quality of work; (iii) Regularity of annual reporting to the Chief Secretary and Secretary of the State Nodal Department, recommending appropriate action; (iv)

Timely and regular submission of Annual Report to the Chief Secretary and Secretary Nodal Department, containing a general review of activities of the office of the Ombudsman and (v) Timely and regular submission of annual compilation of awards of the Ombudsman between April and March of each financial year to the Chief Secretary and Secretary Nodal Department. Quality of work shall be assessed on the basis of clarity, analysis of facts, coverage of all issues/grievances raised in the case and process followed.

4. **Remuneration:**

4.1 Subject to any notification by the State Government, the Ombudsman shall be allowed compensation, in the form of a fee, of Rs 1000/- (rupees one thousand) per sitting with maximum upper limit of Rs 20,000/- (rupees twenty thousand only) per month.

6.1. The Office of MGNREGA Ombudsman shall be located at the District Headquarters.

7. **TA/DA and Transport:**

7.1. TA/DA at rates admissible to class-1 officers of the State Government may be allowed. State Government may provide a vehicle from its local pool to an Ombudsman for official purpose as per need.

8. **Powers and Responsibilities:**

8.1 The Ombudsman shall have power to:-

(ii) Consider such complaints and pass awards within 30 days from the date of receipt of complaint.

(iv) Initiate proceedings *suo motu* in the event of any circumstance arising within his jurisdiction that may cause any grievance including on issues related to delayed payment of wages or non-payment of unemployment allowance as recorded in the MIS.

8.2.3 Sending a quarterly report to the Chief Secretary and Principal Secretary/Secretary, Rural Development Department recommending appropriate action. The report shall specially highlight cases where action needs to be taken against erring MGNREGA functionaries for their failure to redress grievances. The report will be accompanied by primary evidence needed to initiate action against the delinquent persons.

8.2.4 Furnishing a report every year containing a general review of activities of the office of the Ombudsman during the preceding financial year to the Chief Secretary and the Principal Secretary/Secretary, Rural Development Department along with such other information as may be considered necessary by him/her. In the annual report, the Ombudsman, on the basis of grievances handled by him/her, will review the quality of the working of the MGNREGA authorities and make recommendations to improve implementation of MGNREGA. The report shall be displayed on the MGNREGA website.

- 12.1 On receipt of the complaint, Ombudsman may refer the complaint to the appropriate MGNREGA authority for disposal within seven days. In the event of failure of the MGNREGA authority to dispose the complaint, the matter may be taken up by the Ombudsman for disposal.
- 12.5 The Ombudsman may conduct a spot investigation in case it is required, to enable the matter to be disposed of satisfactorily; or ask for a report from a MGNREGA functionary based on a spot visit. In case the state government issues guidelines for the purpose, he may also call for a report from an expert.
- 12.6 Ombudsman shall attend the public hearing of social audit as far as practicable and suo motu take on file all cases where due entitlements are not provided for disposal as per these guidelines.

13. Awards by the Ombudsman and Appeal:-


13.1 The awards shall be a speaking order consisting of the following components:

- (i) Details of the parties of the case,
- (ii) Brief facts of the case,
- (iii) Issues for consideration,
- (iv) Findings in favour or against issues along with reasons,
- (v) direction to the concerned MGNREGA authority regarding performance of its obligations under the MGNREG Act and recommendation regarding expediting delayed matters, taking of disciplinary and punitive action against erring persons, etc. except imposition of penalties under the MGNREG Act, and
- (vi) Costs, if any.

A copy of detailed "Instructions on Ombudsman" including model application format is enclosed.

Interested candidate may apply with full bio-data as per prescribed application format enclosed, and should be addressed to the Secretary, Rural Development Department, Government of Tripura, Capital Complex, Secretariat, Agartala 799010 so as to reach within **15th June 2020**.

Enclosure: As stated


(Vikas Singh)

Additional Secretary to the
Government of Tripura.