

Advt.No.01/CP/CGRF-I &II/ TGNPDCL. Dt. 03-06-2026.

Revised Notification interms of Regulation No. 06 of 2026 of the Hon'ble Telangana State Electricity Regulatory Commission vide No. TGERC/Secy/D.No.406/2026. Dt. 03-06-2026

for filling the posts of

Chairperson/ Consumer Grievances Redressal Forum-I /Warangal

&

**Chairperson/ Consumer Grievances Redressal Forum-II / Nizamabad,
in Northern Power Distribution Company of Telangana Limited.**

REVISED NOTIFICATION

Notifications were issued on 27.03.2026 and 10.04.2026 inviting applications for the posts of Chairperson, Consumer Grievances Redressal Forum-I (CGRF-I), with Headquarters at Warangal, and Chairperson, Consumer Grievances Redressal Forum-II (CGRF-II), with Headquarters at Nizamabad, in terms of Regulation No. 3 of 2015, Regulation No. 21 of 2021, and Proceedings No. TSERC/Secy/No.28/2023/D.No.658, dated 29.09.2023.

Subsequently, the Hon'ble Telangana Electricity Regulatory Commission (TGERC) issued a Public Notice dated 05.05.2026 proposing the Draft Telangana Electricity Regulatory Commission (Establishment of Mechanism for Redressal of Grievances of Consumers) Regulation, 2026. In view of the said draft regulation and the subsequent directions of the Hon'ble Commission, the notifications issued on 27.03.2026 and 10.04.2026 were kept in abeyance.

The Hon'ble Telangana Electricity Regulatory Commission has now notified Regulation No. 06 of 2026, namely the Telangana Electricity Regulatory Commission (Establishment of Mechanism for Redressal of Grievances of Consumers) Regulation, 2026, repealing Regulation No. 3 of 2015. The newly notified Regulation contains significant changes in the provisions governing the constitution of Consumer Grievances Redressal Forums, including the eligibility criteria, terms and conditions, and procedure for appointment of the Chairperson.

Accordingly, this Revised Notification is hereby issued inviting applications from eligible candidates, in the prescribed proforma, for appointment to the posts of:

1. **Chairperson, Consumer Grievances Redressal Forum-I (CGRF-I) – Headquarters at Warangal;** and
2. **Chairperson, Consumer Grievances Redressal Forum-II (CGRF-II) – Headquarters at Nizamabad,**

In the Northern Power Distribution Company of Telangana Limited (TGNPDCL), in accordance with the provisions of Regulation No. 06 of 2026 and other applicable orders/instructions issued by the Hon'ble Telangana Electricity Regulatory Commission from time to time.

Eligible candidates fulfilling the prescribed qualifications and other conditions may submit their applications in the prescribed format within the stipulated time.

The area of jurisdiction of each CGRF in TGNPDCL is as follows.

CGRF – I (HQs:- Warangal): Consisting of Opn. Circles, Hanumakonda, Warangal, Jangaon, Mahabubabad, Jayashankar Bhupalapally, Mulugu, Karimnagar, Peddapally, Khammam & Bhadradri Kothagudem.

CGRF-II (HQs:-Nizamabad): Consisting of Operation Circles, Nizamabad, Kamareddy, Jagital, Adilabad, Mancherial, Nirmal, Asifabad under the jurisdiction of TGNPDCL and Siricilla Rajanna District under Opn. Circle, Rajanna Siricilla of TGNPDCL.

The desirous eligible candidate may submit the application in prescribed format well in advance not later than **18-07-2026 by 5.00 P.M**, addressed to Chairman & Managing Director, TGNPDCL, Corporate office, # 2-5-31/2, Vidyuth Bhavan, Nakkalagutta, Hanamkonda, Warangal-506001, Telangana State, India.

I. Eligibility:

1.Age: The applicants should have attained a minimum age of fifty-five (55) years and should not have attained the maximum age of sixty-three (63) years as on the date of notification of the vacancies.

2.Eligibility Criteria:

The applicant shall be:-

- (i) a retired District Judge or a retired Judicial Officer having 20 years of service in the State of Telangana; or
- (ii) a retired Chief Engineer(Electrical) / Chief General Manager (Electrical) of a Distribution / Transmission Licensee having 20 years of experience in the State of Telangana; or
- (iii) a retired Chief General Manager (Accounts Services) of a Distribution Licensee having 20 years of experience in the State of Telangana;

Serving officers holding any of the above-mentioned positions are also eligible to apply,

Provided that the officers holding / retired from the post of Chief Engineer (Electrical)/ Chief General Manager (Electrical)/ Chief General Manager (Accounts Services) on 'In-charge' basis, possessing the prescribed experience, shall also be eligible to apply."

Provided further that such of the officer shall not be holding any of the positions as on the date of joining.

3.Tenure:

Chairperson of the Forum shall hold office for a period not exceeding three (3) years or till attaining the age of 65 years, whichever is earlier. The Chairperson shall not be eligible for any extension of term or for re-appointment.

The Chairperson may relinquish his/her office by giving a prior notice of not less than three (3) months in writing to the appointing authority.

In pursuance to the Directions of the Telangana Electricity Regulatory Commission in-terms of Clause 2.14 r/w 2.13 of Regulation 06 of 2026, the Northern Power Distribution Company of Telangana Limited can remove the Chairperson from the office at any time.

4.Company Profile:

TGNPDCL was incorporated under the Indian Companies Act, 1956 and is a wholly owned State Government Company. The Company is presently engaged in Distribution and retail supply of electricity.

5. Job profile:

The Chairperson shall work full-time and the Forum shall conduct at least one sitting in each week in its jurisdiction and all grievances shall be redressed within the time-limit specified in this Regulation. The Forum shall ensure that it considers all grievances especially relating to billing disputes, non-supply, delay in release of new connection/service, disconnection and re-connection, change of category, change of name or address and quality of supply as per Standards of Performance specified by the Commission, even if it receives them through letters, emails or any other electronic form as recognized by the Information Technology Act, 2000 and in-terms of regulation 3 of 2015 and Regulation 6 of 2026. The Chairperson shall discharge his/her duties & responsibilities as stipulated by the Telangana Electricity Regulation Commission from time to time.

6. Emoluments:

- i. The Chairperson shall be entitled to a consolidated monthly remuneration of Rs. 1,20,000 during the first year of service, Rs. 1,35,000 during the second year of service, and Rs.1,50,000 during the third year of service, without any deduction on account of pension from such remuneration.
- ii. **Leave:** He/She will be eligible for causal leave and earned leave as admissible to the serving temporary Telangana State Govt. servant. However, he/she will not be permitted for earned leave for encashment.
- iii. **TA & DA:** He/She will be eligible for TA&DA on official tours as applicable under rules of Telangana State Govt.
- iv. **LTC:** He/She will not be eligible for Leave Travel Concession.
- v. He/She will not be eligible for pension and gratuity for the service rendered in the CGRF.
- vi. He/She will not be eligible for medical reimbursement.
- vii. **Vehicle:** He/She will be provided a vehicle for official use with a limit of 2500 Kms and a monthly hire rate of not exceeding Rs.35,000/-
- viii. **Mobile Charges:** He/She will be eligible for mobile usage charges of Rs. 15,000/ for each financial year

The remuneration and other service conditions shall be subject to such revisions/modifications as may be decided by the Telangana Electricity Regulatory Commission from time to time, and the same shall be applicable to the selected candidates.

II. SUBMISSION OF APPLICATIONS:

1. The applicants are required to go through the detailed notification and decide themselves as to their eligibility for this recruitment carefully before applying.
2. The applicants have to submit the application along with copies of supporting documents well in advance. Applications received after due date will be rejected. The TGNPDCL will not be responsible for the postal delay.
3. Incomplete/in-correct/in-eligible application form will be summarily rejected. TGNPDCL under any circumstances will not entertain the information if any furnished by the candidate subsequently. Applicants should be careful in filling up the application form at the time of submission. If any lapse is detected during the scrutiny, the candidature will be rejected even though he/she comes through the final stage of recruitment process or even at later state.

4. The applicants should not furnish any false/tampered/fabricated information or suppress any material information while filling of the application.
5. Mere submission of application and mere attending of interview does not confer any right on the applicant for appointment to the post of Chairperson/CGRF.
6. Applicants are required to submit a separate application for each post, clearly indicating the position (name of the CGRF) for which they are applying.
7. Candidates who have already applied for the above positions pursuant to the notifications dated 27.03.2026 and 10.04.2026, and whose applications have been found eligible in accordance with the provisions of Regulation No. 06 of 2026, are not required to submit a fresh application.

However, applications submitted by candidates who had applied pursuant to the aforesaid notifications but are found ineligible under the provisions of Regulation No. 06 of 2026 shall be treated as rejected

III. CHECK LIST:

- i. Application Form in prescribed proforma in duplicate
- ii. Educational Qualification Certificates
- iii. Evidence of work experience.

Note: Applicants satisfying the eligibility criteria will be shortlisted and shall be called for to attend the interview.

IV. Other Instructions:

No person shall be appointed and / or be entitled to continue as a Chairperson or a Member if he / she stands disqualified on account of his/ her:

- a) Having been adjudged an insolvent;
- b) Having been convicted of an offence which, in the opinion of the Licensee, involves a moral turpitude;
- c) Having become physically or mentally incapable of acting as such a member;
- d) Having acquired such financial or other interest as is likely to affect prejudicially his / her functions as a Chairperson or a Member;
- e) Having so abused his / her position as to render his / her continuance in office prejudicial to public interest;
- f) Having been guilty of proved misbehavior;
- g) Refusal or failure, without reasonable cause to discharge the functions for a period of at least three months; or
- h) Ceases to fulfill any of the conditions of his appointment as a Member.

The Northern Power Distribution Company of Telangana State Ltd (TGNPDCL) reserves the right to modify/cancel the Notification and/or Recruitment Process at any stage without assigning any reason.

Sd/-
CHAIRMAN & MANAGING DIRECTOR